



MEMORANDUM

NCPDP D.Ø /Changes with Claims Processing – Are Your Pharmacies Prepared?

DATE: October 28, 2011

TO: Valued SeniorScript Clients

FROM: SeniorScript

RE: **NCPDP D.Ø /Changes with Claims Processing – Are Your Pharmacies Prepared?**

Please be advised that some changes with pharmacy claims processing will be implemented soon. The National Council for Prescription Drug Programs (NCPDP) Telecommunications Standard Version D.Ø is an updated version of the Health Insurance Portability and Accountability Act (HIPAA) standard for pharmacy claims transactions. This standard must be implemented nationwide no later than January 1, 2012. After that date, claims submitted by the pharmacy in any prior format will be denied. It is imperative your pharmacies are aware of this process change in order to avoid unwanted prescription rejections.

SeniorScript has proactively contacted network pharmacies regarding these changes and will assist in helping pharmacies through this transition by accepting claims in either NCPDP 5.1 or D.Ø format beginning on November 1, 2011. On January 1, 2012, **only** NCPDP D.Ø format claims will be accepted. Pharmacies that are still not ready to submit D.Ø format on or before this deadline must contact SeniorScript for assistance in submitting claims for manual processing.

SeniorScript is working diligently to ensure a smooth transition in implementing these changes. Please assist us with making this transition as seamless as possible by reminding your local pharmacies about the new process. If your local pharmacies need assistance or have questions, please direct them to the SeniorScript Pharmacy Services Team for assistance.

Please feel free to contact your SeniorScript Account Manager with any questions or concerns you may have. We value our partnership and thank you for your time and continued support.